



## News Release

FROM: Chambers of the Chief Judge  
19th Judicial Circuit  
Lake County  
Waukegan, Illinois 60085-4359

Date of Release: 8/07/12

Point of Contact: Fred Foreman  
Diane Flory

Telephone: 847.377.4500  
847.377.3818

FOR IMMEDIATE RELEASE  
Waukegan, Illinois

### COURT ANALYST TO ADDRESS JUDICIAL BRANCH PERFORMANCE MANAGEMENT

Robert Verborg, a senior research analyst for the Nineteenth Judicial Circuit, has been invited to attend the Public Performance Measurement and Reporting Network Conference on September 21, 2012 in New Jersey. The conference's theme, "*Great Expectations: Getting Results From Performance Budgeting, Measurement and Reporting Systems*," will be addressed through presentations by scholars and practitioners to help leaders convert great expectations into demonstrable performance gains. The conference will consist of eleven panel sessions and over fifty academic and practitioner speakers. Mr. Verborg's presentation is entitled "*Performance Management in the Judicial Branch*."

According to Mr. Verborg, activities of the court are occasionally reported as elements of either the executive or legislative branches. However, the prominence of the judiciary as the third branch of government is sometimes overlooked. Many state and local justice systems have adopted standards and measurement systems designed particularly to monitor, communicate and improve the operations and activities of the courts. "The SMAART Performance Management Process of the Circuit Court of Lake County, IL is an example of such a system," said Verborg.

The SMAART process utilizes both organizational performance measures and continuous improvement efforts to ensure that activities, services and programs are aligned with the court's strategic plan. Large scale and extensive organizational changes are replaced by initiating smaller scale projects and conducting program evaluations, which can be adapted as new improvements are suggested based on the results of process and outcome data. Originally conceived strictly as a performance measurement program in 2000, the SMAART Program was expanded during 2008-09 to encompass performance improvement methods and activities.

In partnership with the State of New Jersey Department of the Treasury, Rutgers-Newark School of Public Affairs and Administration's 5<sup>th</sup> Annual Public Performance Measurement and Reporting Network Conference will take place on September 21, 2012 in Trenton, NJ at the State House. This is the second consecutive year that Mr. Verborg has been selected to present to this organization.

###

[www.19thcircuitcourtstate.il.us](http://www.19thcircuitcourtstate.il.us)